

# FAQ: Provider Benefit Tool

## HOW DO I SEARCH FOR A CLAIM BY DATE RANGE?

1. Click **Search** in top navigation.
2. Click **Browse Claims** in search box.
3. Enter the **Dates of Service** range.
4. Click the **Search** button.
5. View results. (**NOTE:** Purple numbers and names in results are clickable for more information.)

The screenshot displays the 'Provider Benefit Tool' search interface. At the top, there is a navigation bar with 'Select Health' logo and links for 'Search', 'Pre-Auth Status', 'Provider Update', 'FAQ', and 'Contact Us'. The user 'John Smith' is logged in. The search box contains several filters: 'DATES OF SERVICE' (04/02/2024 to 04/02/2024), 'PROVIDER/FACILITY' (All Providers), 'CLAIM TYPE' (All Types), and 'STATUS' (All Statuses). A 'RESET FORM' link and a 'SEARCH' button are also present. Below the search filters, the results are displayed under the heading 'Claims (2)'. The results table shows two claims for 'JOHN SMITH' with status 'Processed, Awaiting Payment Run' and service dates '04/02/2024'. The first claim has a total charge of \$254.00 and a remittance advice number of 987664321. The second claim has a total charge of \$228.00 and a remittance advice number of 987664321.

Claim ID	Patient Name / ID	Status	Service Dates	Service Provider	Total Charge	Total Payable	Remittance Advice
123456789	JOHN SMITH	Processed, Awaiting Payment Run	04/02/2024 04/02/2024	INTERMOUNTAIN WEST JORDAN INSTACARE	\$254.00	\$0.00	987664321
123456789	JOHN SMITH	Processed, Awaiting Payment Run	04/02/2024 04/02/2024	INTERMOUNTAIN WEST JORDAN INSTACARE	\$228.00	\$0.00	987664321