

FAQ: Provider Benefit Tool

HOW DO I SEARCH FOR PROVIDER INFORMATION LINKED TO MY PROFILE?

1. Click the username drop-down in the top right corner of the screen, then **My Profile**.
2. At the **User Profile Access** page, review provider information by selecting **Providers**, **Provider Groups**, or **Facilities**.

The screenshot shows the top navigation bar with the Select Health logo and links for Search, Pre-Auth Status, Provider Update, FAQ, and Contact Us. The user's name, John Smith, is displayed in the top right. Below the navigation bar, there is a tabbed interface with 'SEARCH' and 'New Tab'. A red circle with the number '1' highlights the 'My Profile' link. The main content area features a search box with the following text: 'SEARCH Quick Search Patient Lookup Browse Claims', 'Search for Patients, Claims, or Remittance Advice using any form of numeric ID', 'Subscriber ID, Claim ID, Check Reference ID, SSN, Medicaid, Check Number', and an input field labeled 'ID NUMBER' with the placeholder 'Enter ID (Subscriber ID, Claim ID, etc.)'. A 'SEARCH' button is located to the right of the input field. A yellow callout box at the bottom of the search area reads: 'For a more comprehensive overview of a patient's previous medical coverage history, please use the Patient Lookup link above and search by Name and DOB.'

The screenshot shows the 'User Profile Access' page. The top navigation bar is identical to the previous screenshot. The user's name, John Smith, is displayed in the top right. Below the navigation bar, there are three tabs: 'SEARCH', 'John Smith', and 'New Tab'. The main content area is titled 'User Profile Access' and contains the following text: 'This page will display information on your access to Providers/Facilities contracted with Select Health and covered under the signed Information Technology Services Agreement (ITSA). It will also display your personal contact information.' Below this text, there is a red circle with the number '2' and three tabs: 'Providers', 'Provider Groups', and 'Facilities'. The 'Providers' tab is selected. Below the tabs is a table with the following data:

Name	Tax ID	ID	NPI	Pay To
SMITH, JOHN	123456789	987654321	11122233344	GROUP
SMITH, JANE	987123456	123987654	555666777888	GROUP